

CARTA PENGURUSAN HAJI

Hajj Management Chart

PERKHIDMATAN DI MALAYSIA | Services in Malaysia

Ibu Pejabat | Headquarters • Pejabat Negeri **TH** | **TH** State Offices
Cawangan **TH** | **TH** Branches • 8 Stesen Berlepas | 8 Departure Stations

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|---|--|
| 1 Pendaftaran
Registration | 5 Urusan Pasport
Passport Handling |
| 2 Pemilihan Kelayakan
Selection of Eligibility | 6 Jadual Penerbangan Haji
Hajj Flight Schedule |
| 3 Bimbingan
Guidance | 7 Urusan Visa
Visa Handling |
| 4 Pemeriksaan Kesihatan
Health Check | 8 Operasi Penerbangan Pergi
Flight Departure Operations |



PERKHIDMATAN DI ARAB SAUDI | Services in Saudi Arabia

Jeddah • Madinah • Makkah • Masya'ir

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|--|---|---|---|
| 1 Sambutan/Ketibaan
Reception/Arrival | 4 Sajian
Meals | 7 Perkhidmatan Kesihatan
Health Services | 10 Pengurusan Kematian
Management of the Deceased |
| 2 Penyelarasan Pergerakan
Movement Coordination | 5 Perkhidmatan Nasihat Ibadah
Ibadah Advisory Services | 8 Penerangan dan Maklum Balas
Information and Feedback | 11 Pelbagai Perkhidmatan Pihak Ketiga
Various Third Party Services |
| 3 Penginapan
Accommodation | 6 Perkhidmatan Kewangan
Financial Services | 9 Kaunseling
Counseling | 12 Operasi Penerbangan Balik
Return Flight Operations |



AKTIVITI JEMAAH DI TANAH SUCI | Pilgrims Activities in The Holy Land

Jeddah • Madinah • Makkah • Masya'ir

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|--|--|---|
| 1 Lapangan Terbang Jeddah/Madinah
Pemeriksaan Imigresen/Kastam
Jeddah/Madinah Airport
Immigration/Customs Check | 4 Arafah 9 Zulhijjah
• Wuquf
Arafah 9 Zulhijjah
• Wuquf | 7 Makkah
• Tawaf dan Saie Haji, Tawaf Wada'
'City Check-In' Bagasi
Makkah
• Tawaf and Hajj Saie, Tawaf Wada'
City Check-In Luggage |
| 2 Makkah
• Tawaf, Saie & Bercukur (Umrah),
Beribadat
Makkah
• Tawaf, Saie & Shaving or Cutting of Hair
(Umrah), Acts of Worship | 5 Muzdalifah
• Bermabit
Muzdalifah
• Bermabit | 8 Madinah
• Ziarah Madinah
'City Check-In' Bagasi
Madinah
• Visit Historical Sites
City Check-In Luggage |
| 3 Persiapan ke Arafah, Mina & Muzdalifah
• Berihram, Niat Haji
Preparation to Arafah, Mina & Muzdalifah
• Ihram, Making the Intention of
Performing Hajj | 6 Mina
• Melontar Jamrah Qubra, Bercukur,
Bermabit, Melontar 3 Jamrah
Mina
• Pelting of Pebbles at Major Jamrah,
Shaving or Cutting of Hair, Bermabit,
Pelting of Pebbles at 3 Jamrahs | 9 Lapangan Terbang Jeddah/Madinah
• Penerbangan Pulang
Jeddah/Madinah Airport
• Return Flight |